

CHI St. Vincent Hot Springs Leader Rounding Multi-Room Rounding Log

Rounder: Laura McNally	Date: 11 / 11 / 2023	RM# 5	RM# 5	RM# 5	RM# 5	RM#
UNIT: 5 East						
Script: Our goal is to provide you with excellent care. We do this through communication. (MANAGE UP the physician and staff listed on the board.)	Pain Control PT	↑ in chair	Discharge Home	Discharge Home		
Question: Can you share with me what our team has explained to you about your plan of care and goals for today?						
Script: We want to check on you frequently to make sure your needs are met and so we can respond to your needs in a timely manner. You can use your CALL LIGHT to reach someone at the desk or you can reach your caregivers directly by dialing the numbers on this board from your room phone.	Y - good	took a little long	ASKED for blanket - brought			
Question: With our frequent rounding and checks, how are we doing at meeting your needs?						
Script: It is important that you understand the purpose and potential side effects of your medications.	Heparin - bleeding	lisinopril - cough	Vanco - GI/nausea			
Talk to me about what the staff has taught you about your medication side effects.						
Script: Our goal is to always make sure you are safe when you are well enough to leave the hospital.	Y	Y	Y			
Question: Do you have the help you need to care for yourself at home?						
Script: At CHI St. Vincent, we love to recognize our staff and physicians.	Mary - listened	N	Sheila - thorough			
Questions: Is there anyone in particular who has gone the extra mile? What made them stand out?						
Script: Thank you so much for letting us take care of you here at CHI St. Vincent Hot Springs, you are in great hands! (Mention survey if appropriate)	N	Y ice	Y - spoon	Patient wants to follow-up at a later date with feedback as being old.		
Question: Is there anything I can do for you or get for you before I leave?						