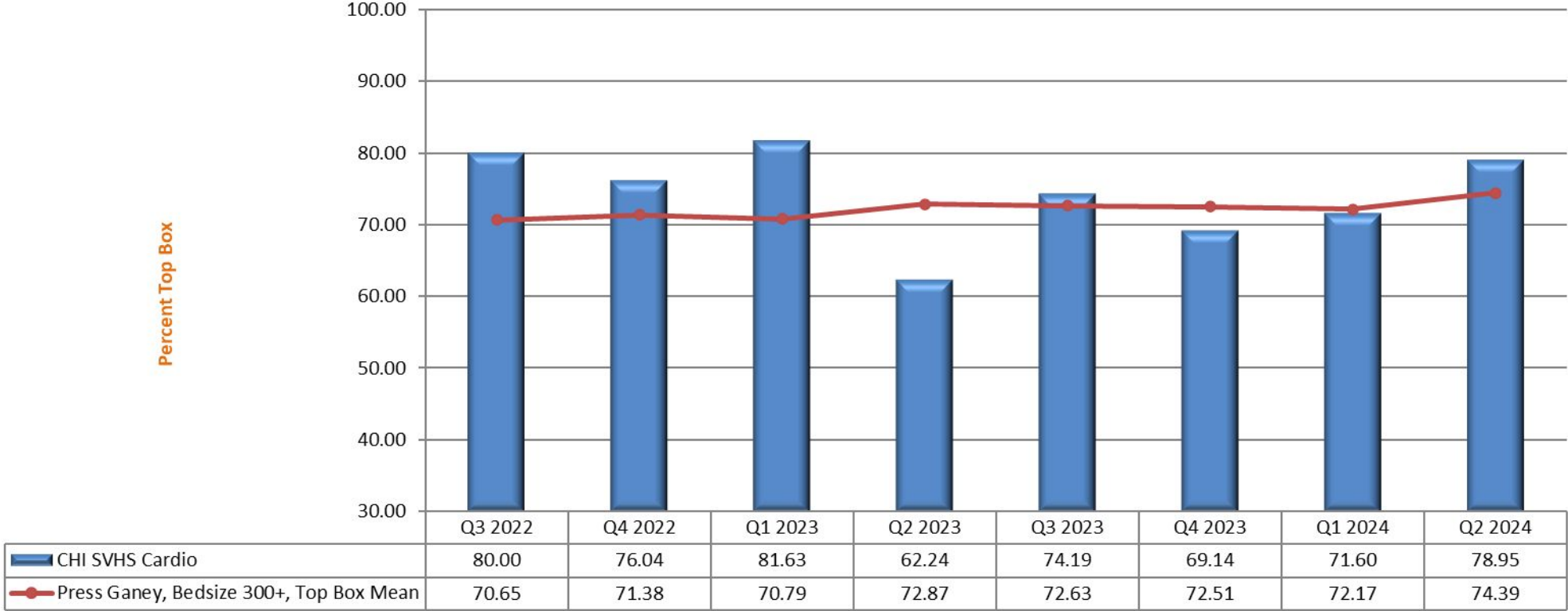
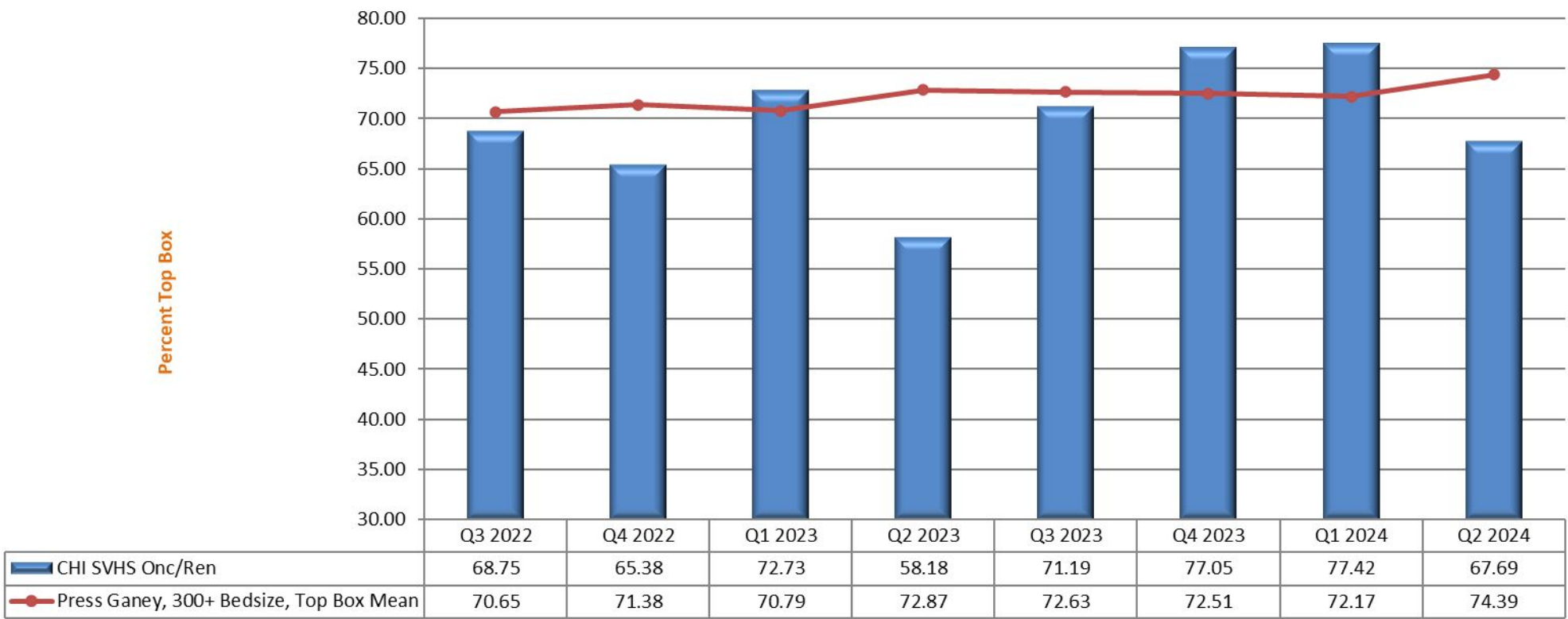


EP21EOb
Patient Experience with Nursing
Careful Listening: During this hospital stay, how often did nurses listen carefully to you?
Medical: Cardio

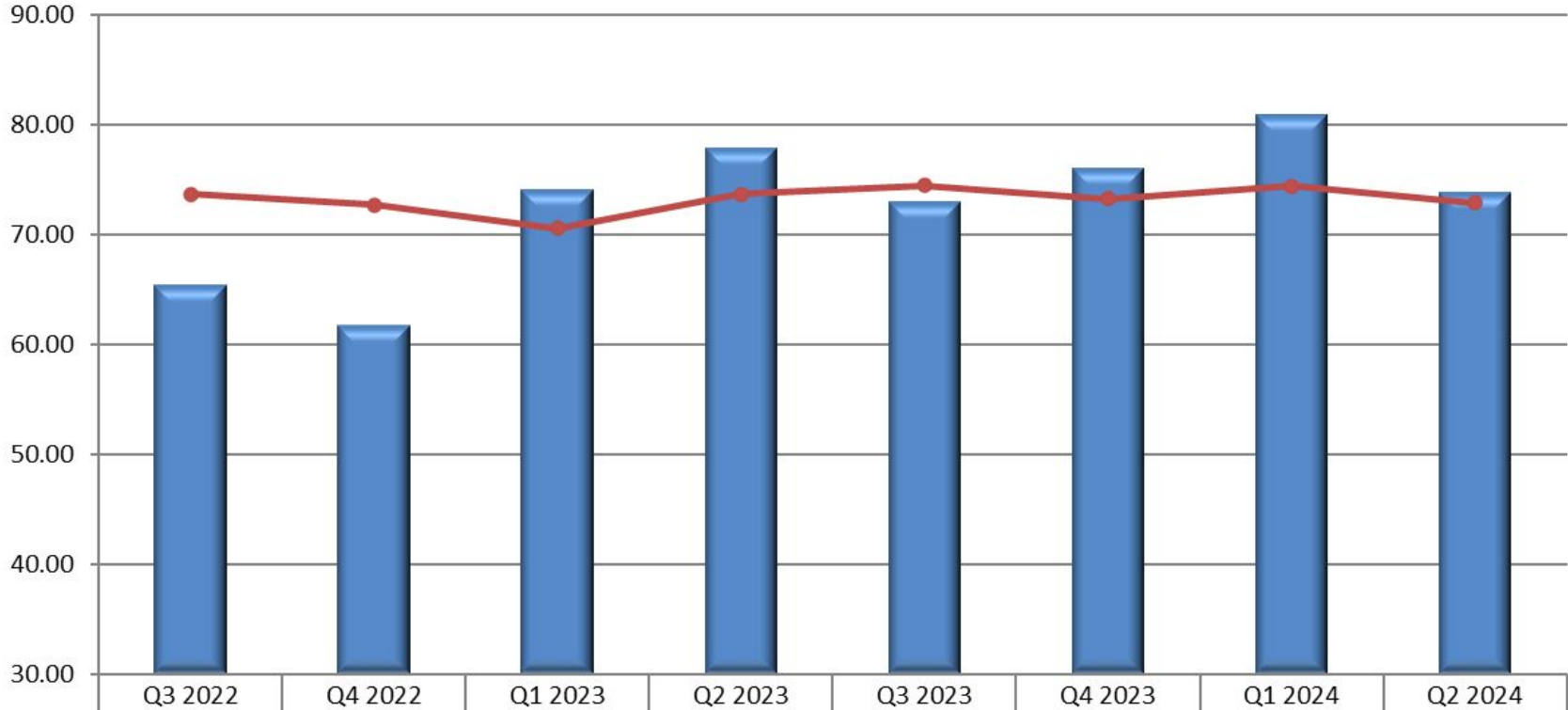


EP21EOb
Patient Experience with Nursing
Careful Listening: During this hospital stay, how often did nurses listen carefully to you?
Medical: Onc/Ren



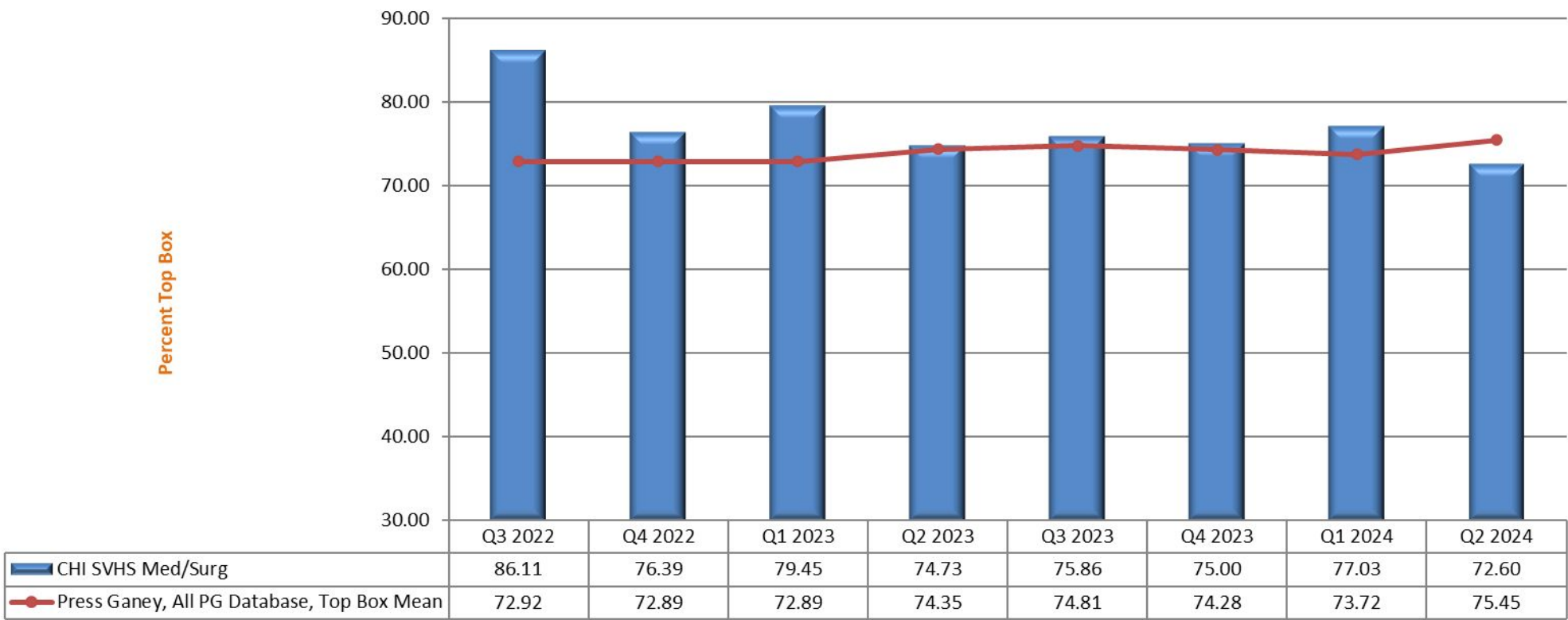
EP21EOb
Patient Experience with Nursing
Careful Listening: During this hospital stay, how often did nurses listen carefully to you?
Surgical: Orth/Neu

Percent Top Box

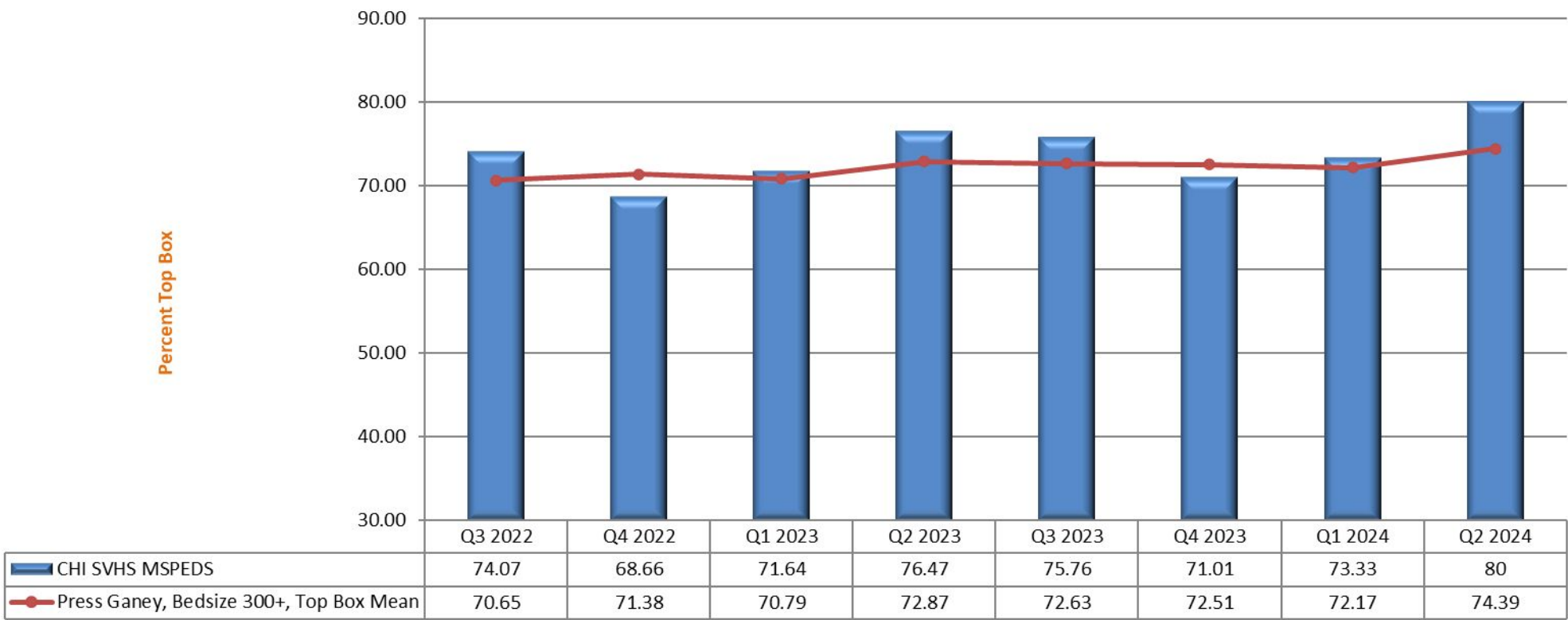


<div></div> CHI SVHS Orth/Neu	65.31	61.64	74.07	77.78	72.88	75.93	80.82	73.77
<div></div> Press Ganey, All PG Database, Top Box Mean	73.67	72.70	70.57	73.70	74.49	73.27	74.42	72.90

EP21EOb
Patient Experience with Nursing
Careful Listening: During this hospital stay, how often did nurses listen carefully to you?
Medical-Surgical: Med/Surg



EP21EOb
Patient Experience with Nursing
Careful Listening: During this hospital stay, how often did nurses listen carefully to you?
Medical-Surgical: MSPEDS



EP21EOb

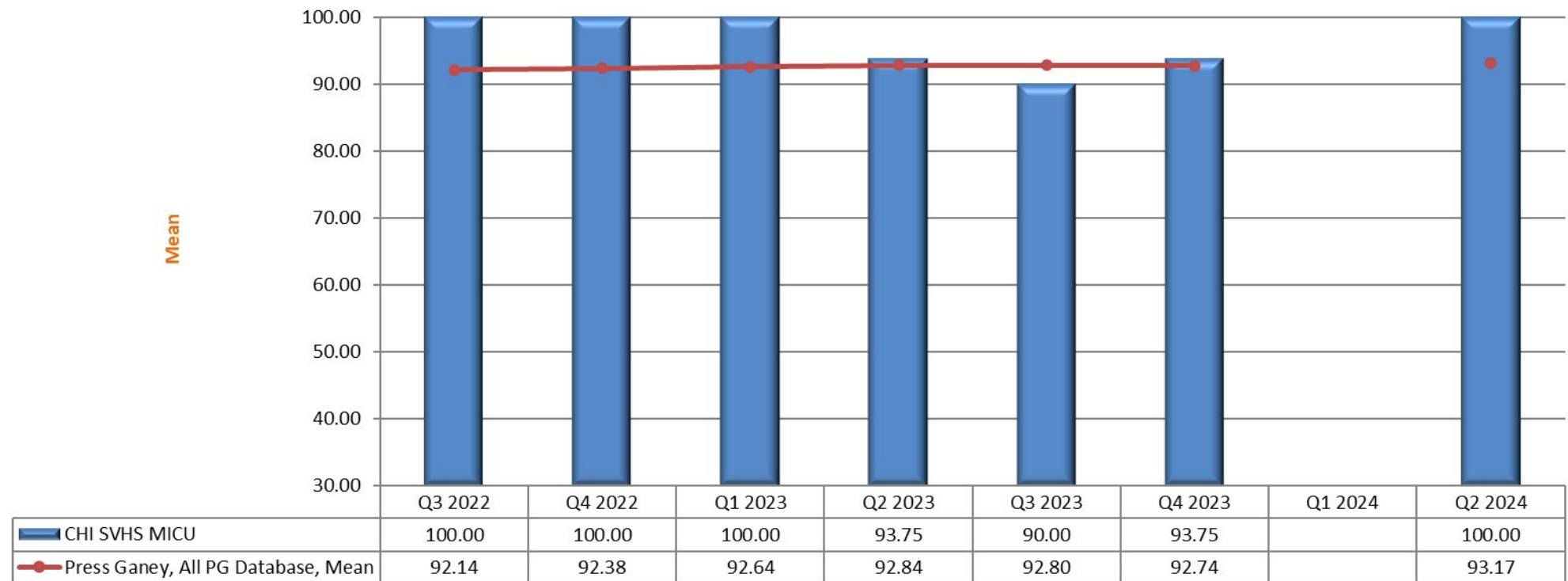
Patient Experience with Nursing

Careful Listening: During this hospital stay, how often did nurses listen carefully to you?

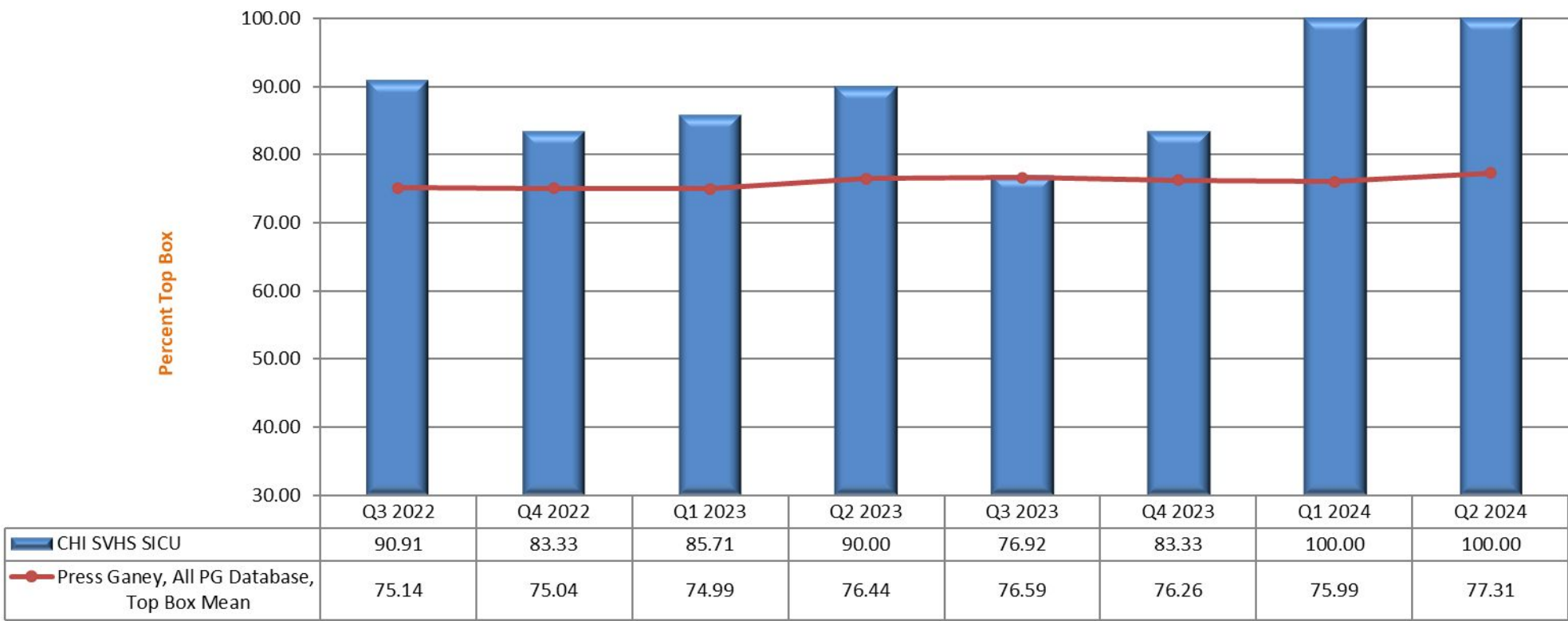
Step Down: StepDown



EP21EOb
Patient Experience with Nursing
Careful Listening: Amount of attention paid to your special or personal needs?
Critical Care: MICU



EP21EOb
Patient Experience with Nursing
Careful Listening: During this hospital stay, how often did nurses listen carefully to you?
Critical Care: SICU



EP21EOb
Patient Experience with Nursing
Careful Listening: During this hospital stay, how often did nurses listen carefully to you?
LDRP: L&D

