













EP21EOh **Patient Experience with Nursing** Safety: Before giving you any new medicine, how often did hospital staff tell you what the medicine was for? **Critical Care: SICU** 100.00 90.00 80.00 70.00 Percent Top Box 60.00 50.00 40.00 30.00 20.00 Q3 2022 Q1 2023 Q4 2022 Q2 2023 Q3 2023 Q4 2023 Q1 2024 Q2 2024 CHI SVHS SICU 100.00 100.00 100.00 75.00 80.00 25.00 100.00 100.00 Press Ganey, All PG Database, 73.51 73.09 74.31 74.08 73.56 73.48 73.93 74.63 Top Box Mean

