


**Meeting Name: Patient Family Advisory Council**
**LOCATION: Dublin Room**
**Date : August 24, 2022**

<b>Leader (Champion):</b> Doug Ross/Teresa Lambert	<b>Facilitator:</b> Rob Loudermilk	<b>Recorder:</b> Joanna Bartley	<b>Time Keeper:</b>  <b>Convene Time: 8:02</b> <b>Adjourn Time: 9:14</b>
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<b>Agenda:</b>	<b>Meeting Outcomes / Decisions</b>	<b>Actions Needed: (What, Who, When)</b>
Reflection/Opening Prayer	Rob Loudermilk called the meeting to order and distributed the new charter along with other materials. Michael Millard provided the reflection.	
Hospital Update	Teresa Lambert introduced herself to the group and provided a hospital update. Our history, core values, and recognitions were shared. Teresa shared FY22 volume data including total admissions, patient days, ED visits, and surgeries. The clinical scorecard was explained and new metrics and targets were shared. The creation of CommonSpirit Health was explained to help the members understand the terminology we use.	
PFAC Member Stories	██████ CP shared her personal story and experiences at St. Vincent Hot Springs. Members discussed creating a handout for immediate next steps after a loved one's death as well as sending condolences cards that include information for grief groups and resources. ██████ CP also shared her story and experience with grief groups in Hot Springs.	
Medication Sheets Discussion	Rob distributed the medication sheets. Members picked their preferred emoji to depict constipation. Discussion deferred to next meeting.	
Other	Rob distributed the ED triage information and explanation pamphlet.	Rob asked members to look over the ED pamphlet and bring any suggested changes to the next meeting.
Adjournment	The next meeting is scheduled for November 2 <sup>nd</sup> at 8:00am in the Dublin Room.	

Members	Present	Members	Present
[REDACTED], GA	<input checked="" type="checkbox"/>	Dr. Doug Ross, MD, Physician Champion	<input type="checkbox"/>
[REDACTED] NC	<input type="checkbox"/>	Teresa Lambert, MBA, BSN, RN, Nursing Champion	<input checked="" type="checkbox"/>
[REDACTED] KP	<input checked="" type="checkbox"/>	Marilyn Wilson, Hospital Representative	<input checked="" type="checkbox"/>
[REDACTED] RB	<input checked="" type="checkbox"/>	Stephanie Bailey, LPN, Hospital Rep	<input checked="" type="checkbox"/>
[REDACTED] EF	<input type="checkbox"/>	Rob Loudermilk, Service Excell. Coord. Facilitator	<input checked="" type="checkbox"/>
[REDACTED] CL	<input checked="" type="checkbox"/>	Michael Millard, Hospital Rep	<input checked="" type="checkbox"/>
[REDACTED] CP	<input checked="" type="checkbox"/>	Joanna Bartley, Hospital Rep	<input checked="" type="checkbox"/>
Logan Jenkins, BSN, RN, CCRN, Hospital Rep	<input checked="" type="checkbox"/>	Crystal Dziurkowski, Executive Asst., Hospital Rep	<input checked="" type="checkbox"/>
Cathy Cevela, RT, Hospital Rep	<input checked="" type="checkbox"/>		

Highlighted yellow initials - patient and family members

Highlighted yellow names - nurses