

# PFAC Work Group Meeting

# Dublin Room

# Sign In

[illegible]

Yellow highlighted initials = patient and family members  
Yelow highlighted names = nurses



① Reflection: Michael

- (A) How do we respond to those who die in the hospital.
- (B) Billing Call ~~was~~ wanted payment after death.
- (C) spouse not responsible if on separate insurance?
- (D) Billing does not have access to death records
- (E) Nurses put for the cards
- (F) Organ Donation phone call ~~was~~
- (G) 4-6 styles of cards. Peace !!!
- (H) Mission & Chaplin responsible
- (I) ~~1:00-2:00~~ 2:00-3:00

10/26<sup>th</sup>/22

Share to the Meeting

The workgroup discussed all of the bullet points above, and then decided to focus on the following:

-The workgroup discussed creating a brochure with resources to provide for families and loved ones after the loss of a loved one. The group reviewed an example brochure and added crisis hotlines, a notes section, as well as local funeral homes and the cost of cremation services.

-The group also discussed providing a sympathy card to the family. Stephanie shared she would reach out to the marketing department to bring samples to the next meeting for all to review.