



Meeting Name: Patient Family Advisory Council

LOCATION: Admin Conference Room

Date : November 2, 2022

Leader (Champion): Doug Ross/Teresa Lambert	Facilitator: Rob Loudermilk	Recorder: Joanna Bartley	Time Keeper: Convene Time: 8:09 Adjourn Time: 9:15
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Agenda:	Meeting Outcomes / Decisions	Actions Needed: (What, Who, When)
Reflection/Opening Prayer	Rob Loudermilk called the meeting to order and welcomed members. [REDACTED] provided the reflection.	
Grief Response Work Group Update	Michael Millard provided an update for the work group. A draft pamphlet for grief & loss resources was distributed for discussion and review. The group approved the grief and loss brochure. Sample sympathy cards from our marketing department were discussed. Members provided ideas such as including a bible verse on the inside and having the unit team members sign the card. The cards were tabled for future discussion.	
Future Work Group Hand Hygiene/Patient Safety	Christi Whately explained Leapfrog and the requirement of a patient/family member on our Quality and Safety Committee (Executive PIPSC). Christi proposed that members discuss areas of quality and safety they are interested in addressing, such as hand hygiene for example.	
Hospital Update: Patient Experience	Teresa Lambert provided an update on patient experience and evidence based practices.	
Discussion	The committee discussed the ED pamphlet and any updates that may be needed. Members asked questions about the ED process.	
Adjournment	The next meeting is scheduled for February 1, 2023 at 8:00am in the Dublin Room.	

Members	Present	Members	Present
GA	<input checked="" type="checkbox"/>	Dr. Doug Ross, Physician Champion	<input type="checkbox"/>
NC	<input checked="" type="checkbox"/>	Teresa Lambert, MBA, BSN, RN Nursing Champion	<input checked="" type="checkbox"/>
FP	<input checked="" type="checkbox"/>	Marilyn Wilson, Hospital Rep	<input type="checkbox"/>
RB	<input checked="" type="checkbox"/>	Stephanie Bailey, Hospital Rep	<input checked="" type="checkbox"/>
EF	<input checked="" type="checkbox"/>	Rob Loudermilk, Service Excell. Coord. Facilitator	<input checked="" type="checkbox"/>
CL	<input checked="" type="checkbox"/>	Michael Millard, Hospital Rep	<input checked="" type="checkbox"/>
CP	<input type="checkbox"/>	Joanna Bartley, Hospital Rep	<input checked="" type="checkbox"/>
RD	<input checked="" type="checkbox"/>	Crystal Dziurkowski, Executive Asst. Hospital Rep	<input type="checkbox"/>
Logan Jenkins, BSN, RN, Hospital Rep	<input type="checkbox"/>	Christi Whatley, Market VP Quality, Hospital Rep	<input checked="" type="checkbox"/>
Cathy Cevela, RT, Hospital Rep	<input type="checkbox"/>	Becky Sheets, Hospital Rep	<input checked="" type="checkbox"/>

Highlighted yellow initials - patient and family members

Highlighted yellow names - nurses