

Workforce Overview



The CHI St. Vincent Medical Group includes more than 400 physicians and medical providers throughout Arkansas. This comprehensive network connects primary care doctors with experienced surgeons, cardiologists and other medical specialists so they can stay updated on their patient’s care plan.

- 325 Physicians
- 161 Advanced Practice Clinicians

Practice Providers

- Primary Care Physicians: 71
- Specialists: 202
- Primary Care Advanced Practice Providers: 45
- Specialist Advanced Practice Providers: 98

Hospital Medicine Providers

- Hospitalists: 52
- Advance Practice Providers: 18

4.05

Employee Engagement Score

63.01%

FYBER

Medical Education

- CHI St. Vincent Hot Springs offers an ACGME-accredited Internal Medicine Residency Program to train accomplished and dedicated physicians and support staff.
- CHI St. Vincent has partnered with the following Nursing Schools across Arkansas to offer Nursing Pathway Program Scholarships: National Park College, University of Arkansas at Little Rock, University of Central Arkansas, University of Arkansas at Pine Bluff and Henderson State University.
- CHI St. Vincent offers a Registered Nurse Residency Program with operational learning tracks at all four hospital locations.
- CHI St. Vincent offers an ASHP-accredited PGY-1 Pharmacy Residency Program.
- CHI St. Vincent offers a 24-month program in Radiologic Technology through the School of Radiologic Technology, accredited by the Joint Review Committee for Education in Radiologic Technology (JRCERT).

CIN

Arkansas Health Network (AHN)

138,000  
Value-Based Lives

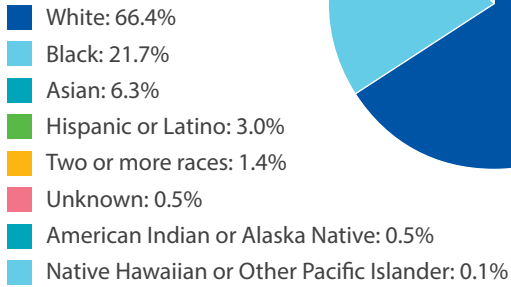
4,300  
Network Providers

738  
Unique Practice Locations

The Arkansas Health Network (AHN), through its partnership with other CINs/PHOs, has the largest and most extensive provider-led network in Arkansas. Our partnership to collectively “manage” total costs of care for employers and payers is called AR NetPartners. AHN is both clinically and financially the most successful CIN in the state.

From its inception in 2013, AHN has achieved over \$58M in savings and received over \$29M in Shared Savings just in its MSSP ACO contract. Earlier this year, AHN became the first CIN in the industry to attain dual accreditation for Clinical Integration and Employer Based Population Health/Direct-to-Employer. AHN is a best-practice in Value Hubs within CommonSpirit Health.

Workforce Ethnicity

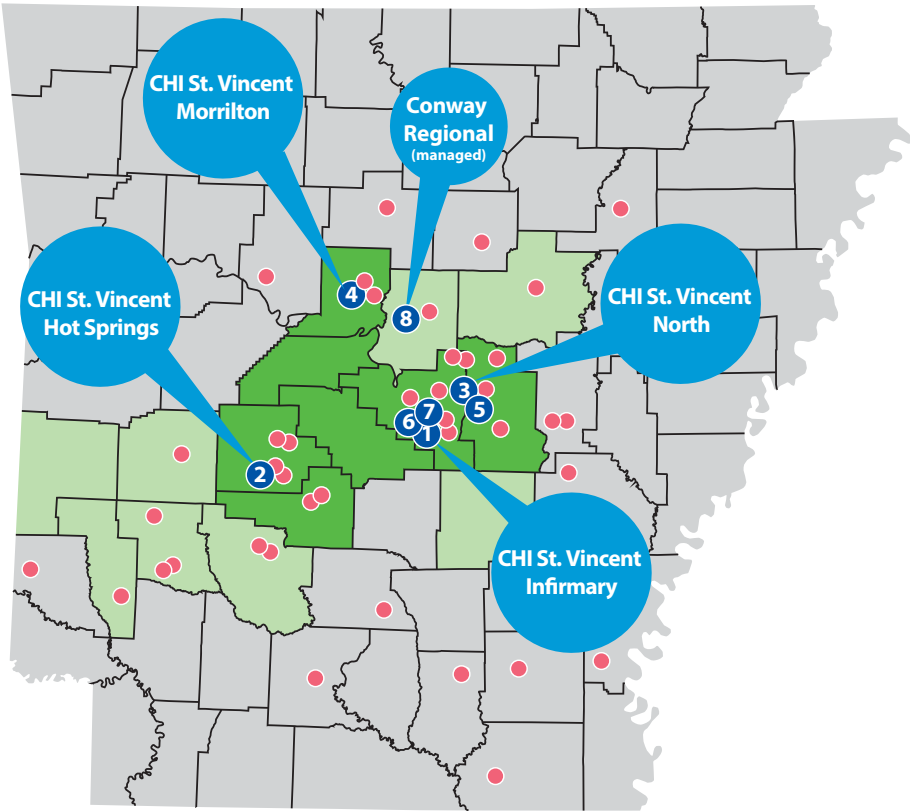


Workforce Demographics

Facility/Process Level	# Employees	RN
CHI St. Vincent - Overall	4,428	1,575
CHI St. Vincent Infirmary	2,399	826
CHI St. Vincent North	370	181
CHI St. Vincent Morrilton	129	45
CHI St. Vincent Hot Springs	1,530	523



Fast Facts  
FY2023



Service Area and Clinic Locations

- 1 CHI St. Vincent Infirmary
- 2 CHI St. Vincent Hot Springs
- 3 CHI St. Vincent North
- 4 CHI St. Vincent Morrilton
- 5 CHI St. Vincent Arkansas Neuroscience Institute
- 6 CHI St. Vincent West Campus
- 7 CHI St. Vincent Little Rock Diagnostic Clinic
- 8 Conway Regional (management agreement)
- CHI St. Vincent Medical Group and Heart Clinic locations

Dots represent more than 75 clinic locations.

Service Population = 1,107,764

Services Provided

- Bariatric Surgery
  - Behavioral Health
  - Breast Surgery
  - Cardiovascular Services
  - Colorectal Surgery
  - Diabetes & Endocrinology
  - Diagnostic Imaging & Radiology
- Emergency Care
  - ENT
  - Gastroenterology
  - General Surgery
  - Hepatobiliary Surgery
  - Home Health
  - Infusion & Radiation Therapy
- Neurosciences
  - Obstetrics & Gynecology
  - Occupational Health
  - Oncology
  - Orthopedics & Sports Medicine
  - Primary Care & Pediatrics
  - Pulmonology &
- Thoracic Surgery
  - Rehabilitation
  - Rheumatology
  - Spine Surgery
  - Sleep Medicine
  - Urgent/Convenient Care
  - Urology & Urogynecology
  - Wound Care

Facility Overview

CHI St. Vincent Infirmiry - Little Rock



2 St. Vincent Circle  
Little Rock, AR 72205  
(501) 552.3000  
Licensed Beds: 615  
Operating Beds: 416  
Percent Occupancy: 57.5

CHI St. Vincent Hot Springs - Hot Springs



300 Werner Street  
Hot Springs, AR 71913  
(501) 622.1000  
Licensed Beds: 282  
Operating Beds: 225  
Percent Occupancy: 71.1

CHI St. Vincent North - Sherwood



2215 Wildwood Ave.  
Sherwood, AR 72120  
(501) 552.7100  
Licensed Beds: 68  
Operating Beds: 68  
Percent Occupancy: 83.8

CHI St. Vincent Morrilton - Morrilton



4 Hospital Drive  
Morrilton, AR 72110  
(501) 977.2300  
Licensed Beds: 25  
Operating Beds: 25  
Percent Occupancy: 22.2

CHI St. Vincent Arkansas Neuroscience Institute



6020 Warden Road, Suite 100  
Sherwood, AR 72120  
(501) 552.6400  
A specialty clinic incorporating  
all aspects of neurosurgery  
and neurological disorders.

CHI St. Vincent West Campus



16221 St. Vincent Way  
Little Rock, AR 72223  
Multi-specialty clinic for sleep studies,  
primary care, pediatrics, convenient  
care, and imaging services.

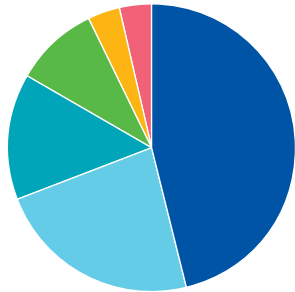
CHI St. Vincent Little Rock Diagnostic Clinic



10001 Lile Drive  
Little Rock, AR 72205  
Multi-specialty clinic for internal  
medicine, rheumatology,  
cancer care, endocrinology,  
general surgery, high risk breast  
program, podiatry, neurology,  
imaging services and infusion.

Market Overview and Financials

Revenue	
FY2023 Annualized	in Thousands
Net Patient Services Revenue	\$892,680
Hospitals	\$722,771
Medical Group	\$169,909
Nonpatient Revenue	\$71,668
Total Revenue	\$964,348



Payor Mix

- Medicare: 46.3%
- Managed: 22.9%
- Commercial: 14.1%
- Medicaid: 9.5%
- Other: 3.7%
- Self-Pay: 3.4%

- Unpaid cost of Medicaid: \$39,758,343
- Financial assistance: free or discounted health services provided to persons who cannot afford to pay: \$998,866
- Community health improvement services: \$582,822
- Health professions education: \$551,295
- Cash and in-kind contributions donated to community: \$173,461
- Community benefit operations: \$12,337

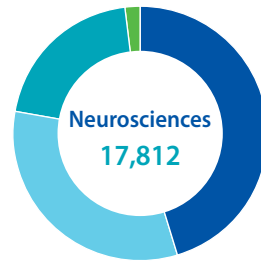
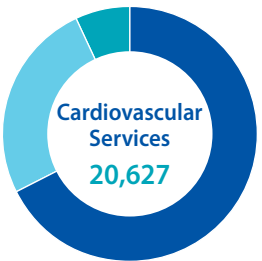
\*Preliminary numbers as of August 1, 2023

Service Line Volume



- Orthopedic/Spine: 3,081
- General: 2,045
- Urology: 1,844
- Colorectal: 1,229
- Robotic: 937
- OBGYN/Gyn/Urogyn: 588
- Hepatobiliary: 316

- Cardiology: 13,954
- Vascular Services: 5,266
- Cardiac Surgery: 1,407



- Hot Springs: 8,065
- North: 5,829
- Infirmiry: 3,614
- Morrilton: 304

Statistics

	Admissions	IP Surgeries excluding endo	OP Surgeries excluding endo	IP/OP Endo Surgeries	Total Surgeries	Total ER Visits	Total OP Visits	Physician Visits	ADC	Case Mix
CHI St. Vincent Infirmiry	13,941	4,283	6,954	2,264	13,501	31,848	140,459	99,471	257.1	2.72
CHI St. Vincent North	3,473	1,113	181	546	1,840	19,823	32,747	--	48.6	2.30
CHI St. Vincent Morrilton	385	28	802	0	830	9,596	26,730	11,735	6.0	1.36
CHI St. Vincent Hot Springs	13,880	3,275	7,874	949	12,098	42,161	177,869	--	160.1	1.75
Central Arkansas Medical Group								444,342		
Hot Springs Medical Group								483,982		
Total	31,679	8,699	15,811	3,759	28,269	103,428	377,805	1,039,530	471.8	2.23



# 2022 Nursing Annual Report



# From the Market Chief Nursing Executive & Senior Vice President

---

Dear CHI St. Vincent Nurses,

The best advice I ever received was from my mom. She told me to always remember where I came from and to always work hard. Those words rang true for me as a child, an athlete, a clinical nurse, and as a leader.

I have been with CHI St. Vincent for 29 years, and in 2022, received the opportunity to not only remember where I came from in nursing, but to come back home. I began my career at CHI St. Vincent Morrilton as a Labor and Delivery nurse and learned teamwork there. We cross trained for every department and worked every shift. Our team was our greatest strength then, and the same is true today. As a team, we are able to overcome the difficulties that will inevitably occur.

In 2022 we faced many challenges in our organization. Our mission is always to care for the weak and vulnerable, no matter how difficult, you step up and provide compassionate care for everyone. You meet people at the best and sometimes the worst times in their lives. I believe that is why nursing has been named the most trusted profession for 21 consecutive years according to a Gallup poll.

Thank you for your hard work in 2022, for the hours you spent at the bedside or face-to-face with our patients and others that we serve. Please take a few minutes to review this 2022 annual report. May it help you remember where you came from, why you chose nursing, and appreciate your hard work and accomplishments for the year.

Thank you,

A handwritten signature in black ink that reads "Angie Longing". The script is fluid and cursive.

**Angie Longing, MHSM, BSN, RN, NE-BC**  
Chief Nurse Executive and Senior Vice President

2022 By the Numbers

  **2** Vice Presidents


**38** Nurse Managers

**18** Nursing Directors

**195** RN Residents

**586** Nursing Students



**216** APNs   
**1723** RNs

**160** LPNs  
**212** Medical Assistants  
**397** PCTs  
**90** Surgical Techs

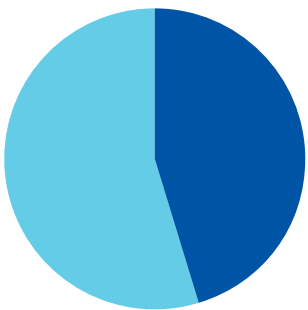


Turnover Rates

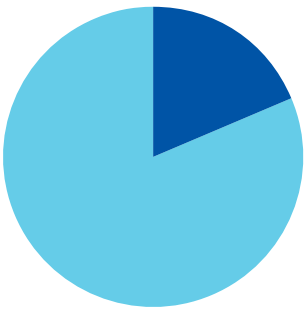
RNs - 28%

RNRPs - 20.1%

Clinical Advancement Program  
Approximately \$1,062,880



45.3% of all CHI St. Vincent nurses hold a BSN or higher.



18.65% of all CHI St. Vincent nurses hold a professional board certification.

2022 RN Hires



**361** New

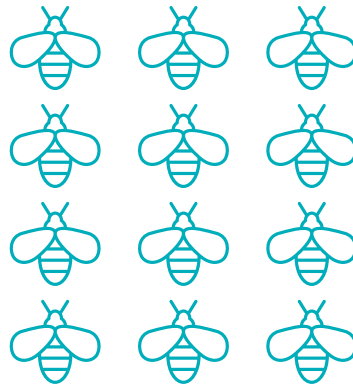
**112** Rehire

**546** Transfers

{ RNRP Program = 30 colleges and universities }

## 2022 Awards

---



**12** Honeybee Awards

**59**

Service Hero Awards  
given to Nurses



### Great 100 Nurses

Adam Blackerby, RN

Mary Kayla Clement, RN

Annie L. McWilliams, BSN, RN

## 2022 Sherwood Chamber of Commerce Nurse of the Year

**Melissa Morgan, MSN, RN**

Director of Nursing  
CHI St. Vincent North

---

## Sister Teresa Joseph Babcock Service Excellence Award

**Sean Lindsey, RN**  
**Andre Bustamante, RN**  
**Hope Hartman, RN**

## Deacon Patrick McCruden Leadership Award

**Delia de los Reyes, BSN, RN**



## Research

---

### Completed Studies

#### ***“Implementation of Same Day Discharge Following Elective Percutaneous Coronary Intervention”***

Kaitlyn Jeffcoat, BSN, RN

Angela Cartwright, MSN, APRN, ACNP-BC; Bill Bledsoe, MBA, BSN, RN; Michele Kilmer, DNP, APRN, CPNP-PC

### Active Studies

#### ***“Critical Care Nurses’ Perception of Nursing Post-Pandemic”***

Angie Longing, MSHM, BSN, RN, NE-BC

Julie Hopkins, MSN-LM, BSN, RN, CNML; Michelle Staggs, MSN, APRN, CEN, CCRN;

C.J. Newton, MSN, RN, NE-BC; Pam Ashcraft, PhD, RN, PHCNS-BC

#### ***“The Effect of a Shared Governance Model on Perceptions of Professional Control and Governance”***

Laura McAnally, BSN, RN, RN-BC

Teresa Lambert, MBA, BSN, RN; Allison Fitts, RN, CMSRN

#### ***“The Effect of Scheduled Closed-Door Office Time on Nurse Manager Stress: A Follow-Up Study”***

Trisha Nicholas, BSN, RN

Laura McAnally, BSN, RN, RN-BC; C.J. Newton, MSN, RN, NE-BC;

Pam Ashcraft, PhD, RN, PHCNS-BC



# Our Nursing Vision

---

## The CommonSpirit Strategic Nursing Vision

Today and every day, we will work together with humankindness for all to advance the science and art of nursing. This means we will...



**Be stronger together**, achieving excellence in all we do, collaborating across the field and growing our collective knowledge.



**Advance the science and art of nursing** as innovating leaders who demonstrate the power of evidence-based, compassionate care.



**Let humankindness guide us** as we treat every person with holistic, personalized care for the body, mind and spirit.

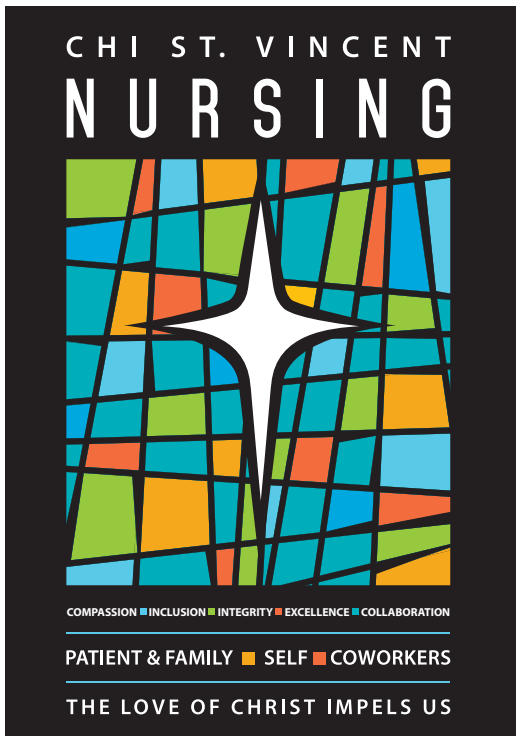


**Live these principles together** as a united team of CommonSpirit nurses.



# Professional Practice Model (PPM)

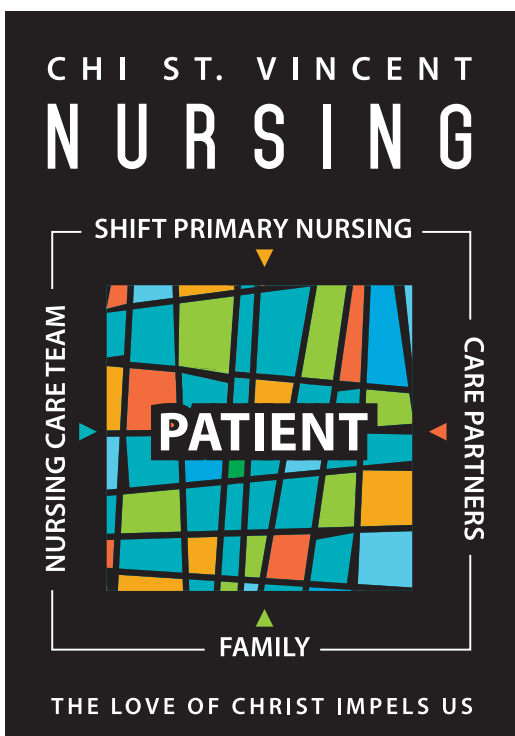
## The model that guides our ministry's Nursing Practice



- < The pieces of stained glass reflect the elements of Relationship Based Care (RBC): professional nursing, teamwork, care delivery, leadership, caring & healing environment, resources, outcomes, quality and accountability.
- < The Cross is a reminder that our ministry is a continuation of the healing ministry of Jesus Christ.
- < Patient & Family, Self and Employees: the three primary relationships of RBC.
- < "The love of Christ impels us," the motto of St. Vincent de Paul, our patron saint.

## Care Delivery Model (CDM)

Each practice area uses people in unique ways, but this model illustrates the foundational elements of care delivery.



- < The CDM for CHI St. Vincent is Shift Primary Nursing. The nurse maintains overall responsibility for the patient during their shift as the primary caregiver, but they are assisted by others in the provision of direct care.
- < The patient is the center of everything we do.
- < The patient is surrounded by the people who care for them. Every group points to the patient as the center of the collaborative care efforts.



# CHI St. Vincent Infirmary



## RECONNECTING

2022 was a year of reconnecting as we were coming out of the COVID pandemic. The two previous years taught us that we are resilient and can adapt in a moment's notice to the needs of our community.

2022 brought us full circle with a need to get back to the roots of our ministry. It brought us new leadership with the addition of Angie Longing as our new Market Chief Nurse Executive & Senior Vice President.

We renewed our sense of purpose by reinstituting evidence-based practices, such as bedside shift report and hourly rounding that puts our patients at the center of care.

We reconstructed our shared governance practices and named it Parliament. Our leaders reset and renewed their purpose with a focus on engaging and rounding on our coworkers.

2022 showed us how to reconnect.

## New Knowledge, Improvements and Innovation

### CE DIRECT

As Parliament got underway at the Infirmiry in 2022, the committee quickly realized there was a need to improve educational offerings to coworkers.

The Celebration and Retention Task Force, led by Justin Hicks, RN, proposed that the panel write an SBAR and ask for the Relias CE Direct program so that coworkers would have the ability to gain CEs for education that they do. The product also contains review courses for national certifications. The committee felt like this would help increase the number of coworkers that would be willing to obtain their certification, if the review courses were free.

Hicks worked with Julie Hopkins, MSN-LM, RN, CNML, Nurse Manager of Clinical Education to write an SBAR in support of the purchase, which was sent to Angie Longing, MSHN, BSN, RN, NE-BC, Market Chief Nursing Executive and Senior Vice President. Longing championed for our coworkers and with the blessing of Chad Aduddell, Market CEO, the computer software was purchased with access for every coworker in CHI St. Vincent.



## Exemplary Professional Practice

### A Nurse's Compassion Answers Prayers

Scrolling through Facebook late at night, CHI St. Vincent Infirmiry nurse, Jaquelyn Dumas was just looking to unwind after a long day while admiring photos and posts from friends and family. What she found was a desperate plea for help from Alabama nurse Melanie Behel.

Behel was frantically searching for treatment for her nephew, Luke Oliver. Battling a severe case of COVID-19, the 30-year-old former Marine was in dire need of Extracorporeal Membrane Oxygenation, or ECMO, but there were no beds or machines available in Alabama to help him.

Dumas stumbled on Behel's plea for help in a Facebook group for nurses and was immediately moved by the story. She was inspired to do anything and everything to help Oliver receive the life-saving treatment that he needed.

"I took a screenshot of it," Dumas said. "It was pretty late, so I sent it to Dr. Bauer in the morning first thing." After reviewing his case and connecting with his family, CHI St. Vincent cardiovascular surgeon Dr. Thurston Bauer facilitated Oliver's transfer to CHI St. Vincent Infirmiry just days later.

"Luke was in rough shape," said Dr. Bauer. "He needed ECMO but there weren't any beds available in Alabama." With Oliver fighting for his life, Dr. Bauer first tried standard treatments for the severe case of COVID-19, but to no avail. At that point there was no other option but to take Oliver to the operating room and immediately start ECMO treatment.

While Oliver finally started the ECMO treatment he desperately needed, the road to recovery had only just begun. Typically, patients spend a few days or maybe a week on ECMO treatment. Oliver, on the other hand, spent 33 days on the ECMO machine to help him overcome the damage done by the coronavirus.

"It has been an emotional roller coaster," said Dr. Bauer. "His heart stopped on us several times. The coronavirus had destroyed parts of his lungs so much that air was leaking out of his lung."

Even when his situation took a turn for the worse and all hope could have been lost, Oliver never gave up the fight. With Dr. Bauer, Dumas, and his family by his side every step of the way at CHI St. Vincent Infirmiry, Oliver's grueling treatment process lasted nearly four months.

"This was really a life or death situation," Dr. Bauer said. "I truly believe Luke would have died if we were not able to get him on ECMO as quickly as we did."

Oliver's positive attitude and infectious resiliency was felt by everyone he came into contact with at CHI St. Vincent Infirmiry. Having discovered the case in the first place and spending time getting to know Oliver and his family, Dumas was particularly moved, crying tears of joy when Oliver was deemed well enough to be discharged and return home to Alabama.

"I've worked every single day he was on ECMO and I was here, and I took care of him," she said. "I am so thankful we were able to get Luke the treatment he needed and save his life."

With the fight of his life behind him, Oliver and his family exited CHI St. Vincent Infirmiry with a renewed sense of hope and an overwhelming feeling of gratitude. "These are beautiful people," Oliver said. "This whole hospital is full of angels. I am not a wealthy man, but I wish I could give them everything in the world."

A longtime SEC football fanatic, Oliver returned home just in time to see his hometown Alabama Crimson Tide face the Georgia Bulldogs in the College Football Playoff National Championship. However, after spending more than 100 days



battling COVID-19 in Little Rock, he has his sights set on a different goal. "I'm looking forward to being back at home," said Oliver. "I can't wait to sit down in a nice, comfy chair and play with my dog."



# CHI St. Vincent Hot Springs



**Teresa Lambert, MBA, BSN, RN**  
**Vice President of Patient Care Services**

## Structural Empowerment

---

### Surgical Tech Clinical Ladder

In the fall of 2021, Ella Hoover, Certified Scrub Tech, brought forth the idea of implementing a Clinical Ladder program for CHI St. Vincent Hot Springs during an OR Unit Base Council. Ella and OR Leadership worked together to create a Scrub Tech Clinical Ladder program that provides opportunities for surgical techs to develop advanced surgical tech skills in the perioperative area. The first Scrub Tech Clinical Ladder program was implemented May 2022 giving Hot Springs Scrub Techs opportunity to improve quality of care, assist OR nurses with specified skills, and highlights accomplishments for Surgical Tech specialty. The Clinical Ladder program elevates a scrub tech's professional practice, increases coworker participation within the unit, and improves coworker retention. The first group of Scrub Techs completed the program October 2022.



## Transformational Leadership

Across the nation, through the pandemic, healthcare workers struggled taking care of themselves while meeting the escalating needs of those they were caring for. During the 2021 My Voice survey this was evident by our overall well-being score of 3.83 on a 5 point scale. Action plans were developed for each unit and our leaders went to work, making positive changes. One of the first things we did was open our Relaxation Station which is an area for coworkers to get away and enjoy a full body massage chair.

The next step was the coworker gym. Our gym allows coworkers to work out at their own convenience. Lastly, we implemented a pet therapy program, recommended by an Intensive Care nurse. We work with a local group who brings therapy dogs every two weeks at designated times for the staff to visit. These positive changes for our coworkers were a success which was evident in our 2022 My Voice survey results which improved to 4.33.



# Exemplary Professional Practice

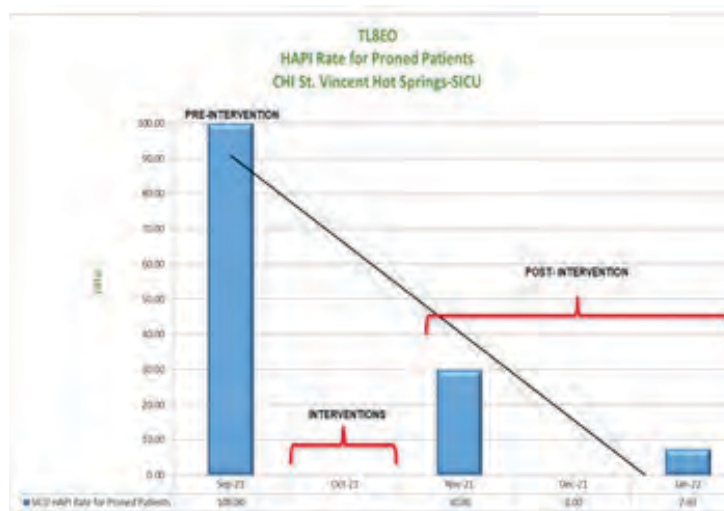
## Pronation Therapy

In the Fall of 2021, the COVID pandemic reached a record high at CHI St. Vincent Hot Springs. An integral part of the care provided to COVID patients was pronation therapy to assist in adequate ventilation. However, with proning came an increase in facial hospital acquired pressure injuries.

The ICU team was disturbed by the increase and formed a multidisciplinary Critical Care HAPI Taskforce to make necessary changes to protect patients' skin. This taskforce was composed of:

- Physicians
- SICU and MICU Nurses
- Respiratory Therapists
- ICU Registered Dietician
- Rehab Manager
- Wound Care RN

The team collaborated with every specialty for input related to their area of expertise. An action plan was recommended and ultimately implemented. With the interventions, HAPIs related to proning decreased significantly and facial HAPIs specifically were nearly eliminated.





## New Knowledge, Improvements and Innovation

### Airstrip

The standards of practice for telemetry monitoring in the medical surgical environments changed so nurses have the capability of reviewing their patients' cardiac rhythms in real time with easy access.

Airstrip became available in Hot Springs in April 2022! This technology provides a digital process of capturing ECG strips, utilizing calipers, adding notes, and transmitting the strips to the EHR and other clinicians.

Nurses and monitor techs in Hot Springs shared some of their favorite benefits of Airstrip:

- Capability to report a patient's irregular rhythm to a physician and them having the ability to access it anytime and anywhere
- Nurses ability to see a patient's baseline rhythm and view outlier rhythms on their own, in real time, without having to call a monitor tech
- ECG strips populate timely to scan into the patients' chart for all to see
- Opportunity to capture a snip it of a patient's rhythm during activities (i.e. ambulating)





# CHI St. Vincent Morrilton

## Excellence Achieved Once Again

Congratulations to our Morrilton hospital for being designated for the third time as a "Pathway to Excellence" hospital, maintaining its distinction as the first and only hospital in Arkansas to receive the "Pathway to Excellence" recognition for its exceptional nursing care.

The prestigious designation awarded by the American Nurses Credentialing Center recognizes a healthcare organization for quality nursing standards and patient care. As a "Pathway to Excellence" hospital, CHI St. Vincent Morrilton has demonstrated its commitment to a positive nursing environment.

CHI St. Vincent Morrilton first received the designation in 2014. The hospital retained the status after an evaluation by the American Nurses Credentialing Center (ANCC). The ANCC also utilizes a confidential Nurses Survey to determine

whether the hospital maintains the designation. The survey demonstrates the professional satisfaction of nurses at CHI St. Vincent Morrilton.

Worldwide, only a small number of hospitals have attained the "Pathway to Excellence" designation. Healthcare organizations are measured on 12 practice standards and organizations that seek "Pathway to Excellence" recognition must demonstrate how the standards are embodied in their operating policies, procedures and organizational culture. Some of those standards include: systems that address patient care and practice concerns; safe and healthy work environments; nurses controlling the practice of nursing; professional development opportunities for nurses; encouragement of a balanced lifestyle; equitable compensation; and a quality program using evidence-based practices.



## Pathway to Excellence Third Designation





# CHI St. Vincent North

## Research and Education

Multiple educational opportunities have been provided for staff throughout 2022. Coworkers at North have had opportunities to hear from internationally recognized neurosurgeons, and also get to practice their skills.

- ANI Advanced Neuroscience Nursing Update, by Dr. Ali Krisht
- Neuro Assessment Review, by Dr. Jaafar Basma
- External Ventricular Drain Setup and Monitoring, by Dr. Khaled Krisht
- Basics of Impella Patient Management, by Kristina Kemp
- Basics of Swan-Ganz Catheters, by Kristina Kemp
- Hands-on Annual Competency Skills Checkoff, Managers and Clinical Supervisors
- A North-based education website was built to post all educational opportunities and PowerPoints





## Transformational Leadership

### “Calling Dr. Lister”

Coworkers at CHI St. Vincent North realized through hand hygiene audits, that their compliance rate was not where it needed to be and went to work! When a coworker is observed not performing proper hand hygiene when entering or leaving a patient’s environment, the observing coworker will ask, “Have you seen Dr. Lister,” to remind the coworker of their commitment to safe patient care without embarrassing them in front of patients and family.





## A Future Generation

---

In 2022, CHI St. Vincent successfully hired and oriented 195 RN Residents, the largest class ever! These are our future generation of caregivers. We are humbled that they chose CHI St. Vincent to begin their nursing careers and look forward to being a part of their nursing future.



## Meet Your Shared Governance Leaders

---



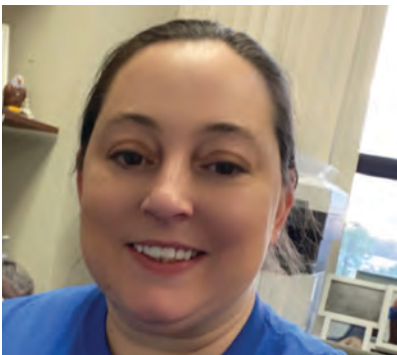
### Sean Lindsey, RN

Sean Lindsey, RN, is the Parliament Chair at CHI St Vincent Infirmary. Sean initially joined St Vincent Infirmary in 2019 as an RNP and has grown into a true leader for nursing.



### Logan Jenkins-Mcnanna

"My name is Logan Jenkins-Mcnanna and I have been an RN with CHI St. Vincent Hot Springs Surgical ICU for 4 years. I came to this ministry as soon as I graduated in 2019 because I fell in love with the culture here in my last semester of nursing school. I have been honored to represent as the ICU unit based council chair and the Hot Springs Practice Council chair for 2 years. Our Shared Governance allows bedside nurses to have a voice in things as small as supplies to large issues like practice changes. It truly is a privilege to work at such a caring facility."



### Sara Rodgers, RN

Sara began her nursing career at St. Bernards Medical Center in Jonesboro. In 2013, she moved to Central Arkansas and worked at the Infirmary until she began working at North in 2019 as the Patient Care Coordinator. In 2022, she was promoted to Clinical Supervisor of 3N and 4A and began leading the shared governance council as chair.



### Samathan Dixon, RN

"My name is Samantha Dixon. I was born and raised here in Morrilton. I started working at the hospital in 2009 as a scrub tech in the OR, went back to school for my RN, and came back in 2014 as an RN in the OR! I've been married to my husband Rusty for 10 years and we have a 5 year old little guy - Riggs. I love being a part of this hospital!"



## CHI St. Vincent Awards

---

- CHI St. Vincent named to the 2022 Fortune/Merative 15 Top Health Systems
- #1 Heart Program in Arkansas recognized by US News and World Report
- Magnet Designated at CHI St. Vincent Infirmiry and CHI St. Vincent Hot Springs
- LeapFrog “A” graded for quality in patient care at CHI St. Vincent Hot Springs
- CHI St. Vincent Infirmiry holds the highest quality rating for CABGS for The Society of Thoracic Surgeons
- CHI St. Vincent Hot Springs named Arkansas Business Best Places to Work in 2019, 2020, 2021 and 2022
- Named to Fortune and PINC AI Top 50 Cardiovascular Hospitals™ nationwide
- Gold Plus Achievement in Stroke by US News and World Report
- CHI St. Vincent Hot Springs awarded Gold Seal of Approval® for Advanced Certification for Total Hip and Total Knee Replacement
- American Association of Cardiovascular and Pulmonary Rehabilitation Program (AACVPR) Certification
- Arkansas Saves Designated Stroke Ready
- CHI St. Vincent Infirmiry is a Center of Excellence for TAVR & Mitraclip Heart Procedures
- CHI St. Vincent North awarded AHA Get with the Guidelines Bronze Award for Stroke Care
- CHI St. Vincent Morrilton designated for the third time as a “Pathway to Excellence Hospital”



Hot Springs



Infirmiry



2019, 2020, 2021 & 2022



Morrilton



Hot Springs



[chistvincent.com](http://chistvincent.com)



January 2023



# CHI St. Vincent Foundation

2021-2022 Annual Impact Report



# Our Mission

As CommonSpirit Health, we make the healing presence of God known in our world by improving the health of the people we serve, especially those who are vulnerable, while we advance social justice for all.

# Our Vision

A healthier future for all, inspired by faith, driven by innovation and powered by our humanity.

# Our Values

## Compassion

Care with listening, empathy and love.  
Accompany and comfort those in need of healing.

## Inclusion

Celebrate each person’s gifts and voice.  
Respect the dignity of all.

## Integrity

Inspire trust through honesty.  
Demonstrate courage in the face of inequity.

## Excellence

Serve with fullest passion, creativity and stewardship.  
Exceed expectations of others and ourselves.

## Collaboration

Commit to the power of working together.  
Build and nurture meaningful relationships.

## Board of Directors

- Rick Blank, President
- Barbara Bender
- Susan Blair
- Matt Chandler
- Ray Dillon
- Elizabeth Farris
- Rick Fleetwood
- Eliza Gaines
- Denise Hanson
- Wendy Saer
- Rob Seay
- John Wade
- Kirby Williams
- Chad Aduddell, CEO CHI St. Vincent
- Laura Cook, SVP CHI St. Vincent
- Michael Millard, Mission Market Director, CHI St. Vincent

# A message from our leadership



Chad Aduddell,  
Market CEO

We are YOUR hospital and are dedicated to providing compassionate and excellent care - for you, your family, and your neighbors. Your support helps us remain St. Vincent Strong and continue the legacy of our ministry which began in 1888 with a generous gift from the Hagar family.

Once a community hospital, CHI St. Vincent today offers Centers of Excellence for heart, behavioral health and substance abuse, neuroscience, oncology and orthopedics, as well as a robust surgical program.

We are recognized for how we serve our patients and employees and we are growing and expanding to take that service into the next century. Together, we achieve this with your continued support.

In 2022, the Foundation invested over \$3,000,000 in capital in our market; funding state-of-the-art equipment necessary to grow key service lines and improve the quality and safety of patient care.

The CHI St. Vincent Foundation also funded \$76,500 in scholarships to 42 coworkers.

These acts of human kindness made a significant impact in the lives of our patients, coworkers and the communities we serve.



Laura Cook, SVP & Chief  
Philanthropy Officer

A handwritten signature in black ink, appearing to read 'C Aduddell'.

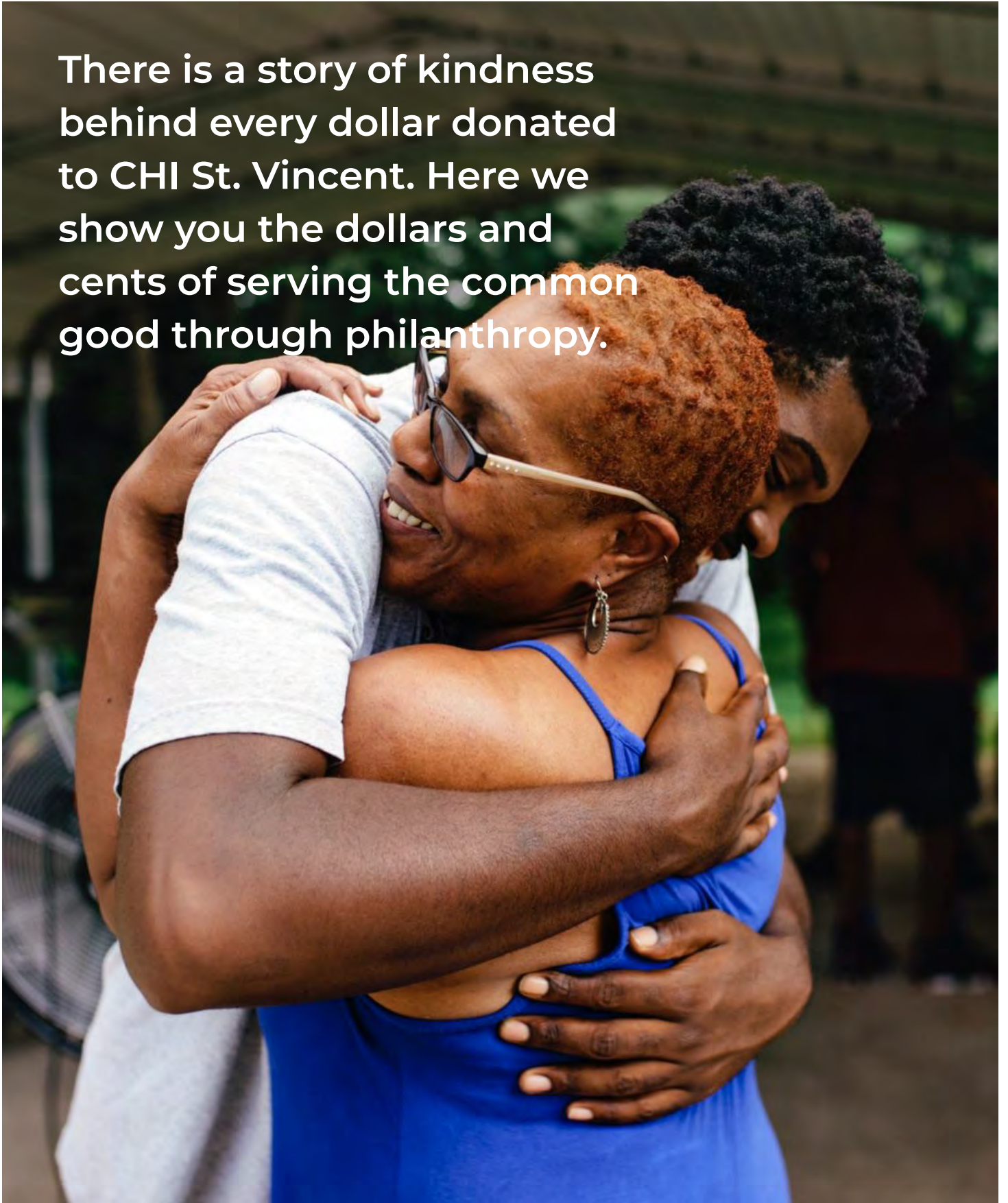
Chad Aduddell,  
Market CEO

A handwritten signature in black ink, appearing to read 'Laura S. Cook'.

Laura Cook, SVP &  
Chief Philanthropy Officer



There is a story of kindness  
behind every dollar donated  
to CHI St. Vincent. Here we  
show you the dollars and  
cents of serving the common  
good through philanthropy.






# Giving by the numbers

Total dollars raised


This year, our donors came together to realize the power of generosity and gratitude in our community. The results have been inspiring.



\$2,554,320	2022
\$1,429,706	2021
\$1,506,249	2020
\$4,261,219	2019

Transfers to hospital


Transfers made by the St. Vincent Foundation to CHI St. Vincent show collaboration as monies are transferred only after the obligations of donor intent has been met.



\$2,894,560	2022
\$3,165,523	2021
\$3,149,121	2020
\$4,714,268	2019

Total donors

Donors bolster innovation, bring together our community, and serve the vulnerable. Together we accomplish what none of us could do alone.



600	2022
555	2021
686	2020
606	2019

## ECMO Saves Former-Marine Battling COVID-19

Scrolling through Facebook late at night, CHI St. Vincent nurse Jaquelyn Dumas was just looking to unwind after a long day while admiring photos and posts from friends and family. What she found was a desperate plea for help from Alabama nurse Melanie Behel.

Behel was frantically searching for treatment for her nephew, Luke Oliver. Battling a severe case of COVID-19, the 30-year-old former Marine was in dire need of Extracorporeal Membrane Oxygenation or ECMO, but there were no beds or machines available in Alabama to help him.

Dumas stumbled upon Behel's plea for help in a Facebook Group for nurses and was immediately moved by the story. She was inspired to do anything and everything to help Oliver receive the life-saving treatment he needed.

"I took a screenshot of it," Dumas said. "It was pretty late, so I sent it to Dr. Bauer in the morning first thing." After reviewing his case and connecting with his family, CHI St. Vincent cardiovascular surgeon Dr. Thurston Bauer facilitated Oliver's transfer to CHI St. Vincent Infirmary in Little Rock just days later.

"Luke was in rough shape," said Dr. Bauer.

With Oliver fighting for his life, Dr. Bauer first tried standard treatments for the severe case of COVID-19, but to no avail. At that point, there was no other option but to take Oliver to the operating room and immediately start ECMO treatment.

"It puts oxygen in the blood and removes carbon dioxide just like our lungs do," Dumas said. "It gives us the opportunity to save people that we couldn't ten years ago."



Luke Oliver, a former marine, was transported from Alabama to CHI St. Vincent Infirmary for life-saving ECMO.

While Oliver finally started the ECMO treatment that he desperately needed, the road to recovery had only just begun. Typically, patients spend a few days or maybe a week on ECMO treatment. Oliver, on the other hand, spent 33 days on the ECMO machine to help him overcome the damage done by the coronavirus.

Oliver's positive attitude and infectious resiliency was felt by everyone he came into contact with while at CHI St. Vincent Infirmary. Having discovered the case in the first place and spending time getting to know Oliver and his family, Dumas was particularly moved, crying tears of joy when Oliver was deemed well enough to be discharged and return home to Alabama.

"Because of ECMO and the skills of our heart team, Luke Oliver was able to go home fully recovered."

Philanthropic gifts support our heart program; the largest and most comprehensive in the state of Arkansas.

# Growing the future of healthcare in SW Arkansas through Hot Springs Residency Program

The purpose of our medical residency program is to extend the mission of CHI St. Vincent by training medical students and residents to be compassionate, skillful, and outstanding physicians so that they may enjoy long, fruitful and healthy lives in a career that improves the lives of their patients and their local and global communities.

Through our residency programs and medical student rotations, we offer a comprehensive training environment with accomplished and dedicated physicians and support staff. While medical knowledge and patient care are paramount, we also focus on professionalism and interpersonal skills in the contexts of our hospital and community. We are intent on teaching our students and residents how to solve problems not only with their patients, but also within our society.

CHI St. Vincent Hot Springs announces the medical student residency class of 2024.



## What our medical residents are saying about the program:

"I'm big on family so location and proximity to family was important to me and my choice to come here to CHI St.Vincent for Internal Medicine Residency. There is a good Faculty to Resident Ratio. You can ask as many questions as you desire. The faculty know your name and who you are."

-Dr. Luke Grisham, DO, PGY1

"I chose this program because of its location and being the premiere hospital in Southwest Arkansas for access to healthcare and treatment. Our administration is supportive and has our back. It is a new program and we are setting the precedent and assisting in developing the program standards."

- Dr. Brett Clayton, DO, PGY1

"My experience at CHI St Vincent Hot Springs has been that the administration, faculty and staff have been supportive from day one. The organization is intentional about diversity and inclusion. Our program provides a conducive learning environment and our faculty are approachable."

- Dr. Harvey Potts Jr., MD, MPH, PGY1

The Foundation invested \$500,000 to establish our residency program in Hot Springs.

For more stories of how you and fellow donors are caring for our community, please visit our website.







2 St. Vincent Circle  
Little Rock, AR 72205

Tel 501.552.2380  
[chistvincent.com/giving](http://chistvincent.com/giving)

Address Service Requested

Thank you!