

January 2023

Service Hero Award

Recipient: Phillip Nahas

Department: Emergency Department

Manager: Kayla Bullard

Nominated by: Coworker

During the recent winter storm, when temperatures dropped into the single digits, we had a homeless patient come to our department seeking mental help. The patient had lost his father one year prior to coming to our ER and was having a very difficult time. After our staff assisted with setting the patient up to go to a shelter and receive outpatient services, upon leaving, the patient only had a torn short sleeved shirt and pants in his possession. Our ER currently takes donations from coworkers for clothes that can be provided to patients once they discharge, however, we did not have a jacket in his size. As I was rummaging through the ER clothes box, this particular coworker asked what I was looking for and after I explained, the coworker gave me his personal jacket to give to this patient. This coworker showed so much compassion and empathy towards this patient and demonstrated our facility's core values. He is always a team player and is a constant source of helpful knowledge. This coworker is awesome and I feel blessed to work with a supervisor that cares as much as he does. Thank you, Phillip Nahas, for your compassion and dedication to our patients, coworkers, and ministry.