

360

December 12, 2022

CommonSpirit

Kaye Bratton AR-Little Rock

**Fwd: The DAISY Award - Nomination Form [#334]**

1 message

Elizabeth HOPKINS AR-Little Rock

To: Kaye Bratton AR-Little Rock

Mon, Dec 12, 2022 at 8:22 AM

----- Forwarded message -----

From: Wufoo

Date: Mon, Dec 12, 2022 at 6:44 AM

Subject: The DAISY Award - Nomination Form [#334]

To:

Emp #

DOH

Discipline

7/31/2017

**USE CAUTION - EXTERNAL EMAIL**

I would like to nominate (insert name here) Katelyn Freeman

from the unit (insert here) as a deserving ED  
recipient of the The DAISY Award.

Which facility is the nominee located? Hot Springs

The nurse nominated consistently meets all  
of the following criteria:

- Illustrates our core values
- Takes care of the entire patient
- Goes above and beyond
- Is an excellent team player
- Knows the value of little things
- Exhibits extraordinary skills and knowledge

Please describe a situation involving the nurse you are nominating that clearly demonstrates he/she meets the  
criteria for The DAISY Award.

On Oct 30th 2022, I brought my husband into the ED for what we thought might be chest pain. He woke up complaining of chest pressure, maybe a gas bubble and sleeping wrong because his neck and jaw were hurting. Something told me he needed to be seen quickly so we came into the ED on that early Sunday morning. As I have told everyone I am not a cardiac nurse. I really was not thinking it was going to be anything. We were quickly assessed in triage and taken back to an ED room. Katelyn came in introduced herself and explained everything that she was going to do. Always smiling and very comforting. She started his IV, drew blood, got him all hooked up. Side note, my husband is a big burly guy, kinda looks emendating but really he's the best guy you will ever meet. Katelyn laughed and joked with him, taking his mind off his pain and helping ease the anxiety of waiting to see what labs results show. After a little while Dr. Boulden came in with "the news" my husband was actively having a heart attack, its true when they say everything else anyone is says become mumbled and all you can hear is heart attack. My big strong husband broke down, sobbing. I didn't really know what to do, I held his hand and we cried. Katelyn was there to reassure us that everything was going to be ok and explained everything that was happening because by now there was a room full of nurses, techs, etc getting him prepped and ready for cath lab. Katelyn kept a smile on her face and a positive tone which kept me and my husbands anxiety at bay for the most part. She was kept us informed, reassured and the mood light hearted, which is exactly what we needed.

I just wanted her to know how much she touched our lives that day and what an amazing nurse she is!

Please put your name here:

Amy Gates

If you work here, please also include your unit or department:

LDRP

Please provide your phone number (optional):

[REDACTED]

Your email (optional)

amy.gates@[REDACTED]

I am (please check one):

Nurse